Make the most of your visit

Write what you have noticed. You do not need to diagnose the cause.

A LITTLE PREPARATION HELPS

- [ ] Note which fixtures are affected, when it began, and whether it is constant or intermittent. Take photos only from a safe, dry place.
- [ ] List any recent plumbing work, changed appliances or products poured into the drain. Keep product names available for the plumber.
- [ ] Clear a safe path, secure pets and coordinate access with the property manager if needed. Do not dismantle fixtures to prepare.
- [ ] Ask what was found, what work is recommended, what the estimate includes and what maintenance to follow afterward. Keep the written scope and service record.

Do not delay an active leak or unsafe condition to finish this sheet. If water may contact electricity, keep clear. For immediate danger call 911.

Affected fixture / room

What happens / when it started

Recent work / products used

Questions I want to ask

Recommended work / agreed next step

Source: poison.org/articles/whats-in-drain-cleaner
Source: Long Beach utility safety guide (water shutoff)