Your water shutoff card

Fill it in together. Keep a copy on the fridge.

GET FAMILIAR BEFORE A LEAK

- [ ] Ask your plumber or property manager to identify the home's own main water shutoff and show you how it works. Label it and keep access clear.
- [ ] Find the individual water valves at toilets, sinks and appliances. A stuck, corroded or unfamiliar valve needs professional attention; never force it.

IF WATER STARTS ESCAPING

- [ ] Keep people and pets clear. Do not enter standing water near electricity, touch wet electrical equipment or go beneath a sagging ceiling.
- [ ] If access is safe and you know the valve, close the affected fixture's water valve or the home's main water shutoff. Leave utility-owned street valves to the utility.
- [ ] Call for help. Renters should also notify the property manager. For sewage, stop using water and keep clear of the affected area.

Suspect a gas leak? Leave immediately. Avoid switches, flames and phones in the area. From a safe location, call your gas utility; call 911 for immediate danger. Do not search for or repair the leak.

Home water shutoff location

Water utility emergency phone

Property manager / trusted contact

Source: Long Beach utility safety guide (water shutoff)
Source: SoCalGas natural gas leak guidance